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Customers Speak

"I would like to thank the Board & UBT's Light & Power Department for a job well done. During the recent storm, my lights did not go off or even flicker. The improvements have been immeasurable," - Aileen Graves, UBT Customer.

Customer Service
Regular Business Hours:
8 a.m. to 4:30 p.m.
Monday to Friday
(334) 720-0700

Deposits: Municipal Complex
After Hour Emergencies:
(334) 720-0700

Receivership Ends - Board Officially Reinstated

On November 1, 2006, by order of the Circuit Court of Macon County, UBT was removed from Receivership and the Board of Directors of UBT was officially reinstated with full power and authority to govern the affairs of the organization. In a hearing that was held before Judge Howard Bryan on October 27, 2006, the Court found that

the process of receivership had been a success, and that the appointed Receiver, Mark Ennis, with the cooperation of the Board of Directors and the Bond Trustee, had been able to accomplish the objectives of the Receivership. In June 2002, UBT was placed in receivership to restore the organization to fiscal and operational soundness

and achieve compliance with the terms and conditions of its bond indenture. Judge Bryan congratulated the Board members, Mark Ennis as Receiver, Board Attorney Milton Davis, and the Bond Trustee for accomplishing the objectives of the Receivership in a spirit of cooperation and with the good of the citizens of Macon County foremost in mind. "We are very pleased that this day has come. We all have worked extremely hard to bring the Receivership to a successful end," said Bill Anderson, Chairman of the Board of Directors. "We want to thank Judge Bryan and the Bond Trustee for their support during this process. Now that this day has come, we look to the future with excitement as we carry UBT to new heights."



The UBT Board of Directors after the hearing on October 27, 2006. (L-R: Board Members: Lutalo Aryee, Harold Washington, and Georgette White-Moon; General Manager Mark Ennis, Board Vice-Chairman Mae Doris Williams, Board Chairman Bill Anderson, and Director of Customer & Support Services James Samuel.)

Ennis Selected as the First Full-Time General Manager

After months of perusing resumes and conducting interviews, the Board of Directors selected Mark S. Ennis as the first full-time General Manager of UBT. Ennis officially assumed his role as General Manager on November 1. "We made a wise decision in selecting Mr. Ennis as the General Manager. I am so happy that he accepted and now we are ready to move forward," said Bill Anderson, Chairman of the Board of Directors. The Court applauded the Board of Directors' decision to employ Mr. Ennis as the General Manager and considered his selection a key factor in its decision to terminate the Receivership.

"The selection of Mr. Ennis was an exciting day for both the Board of Directors and the employees of UBT. We have worked alongside Mr. Ennis during the Receivership and now the

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L-R: Theresa Bogan, Executive Assistant and Mark Ennis, General Manager

DEPARTMENTAL NEWS

Ennis New GM - Cont'd

results of our hard work have come to fruition," stated Mae Doris Williams, Vice-Chairman of the Board of Directors. An ecstatic Ennis thanked the Board of Directors for their continued support and stated that he looked forward to a new beginning as the General Manager of UBT. "I am very humbled by your decision to select me as your General

Manager. Together, much was accomplished during the Receivership, and I look forward to working with the Board of Directors in continuing to build upon the progress that has been made as we strive to make UBT the pride of Macon County," said Ennis.



Electric

UBT's Electric Service is 99.99% Reliable!

UBT's efforts to improve the reliability of its electric service are paying off. For the third straight month, UBT has achieved an Average Service Availability Index rating of 99.99%. This means that UBT's electric service was on and available 99.99% of the time. "We are very pleased for our customers that we have achieved this level of reliability," said Mark Ennis, General Manager.

In 2005, customers gave UBT a failing grade for reliability of electric service. UBT responded by taking aggressive steps to make improvements. First, UBT instituted an extensive vegetation management program that included clearing trees and vegetation from power lines. Second, sectionalizing devices were installed throughout the electric system to isolate the power outages to smaller areas, thereby reducing the number of customers affected if a power outage occurs.



Third, a new substation was constructed on County Road 40. According to Mark Ennis, General Manager, "the anecdotal evidence suggested that these steps improved the reliability of our electric service but we did not have data to support our feelings. We purchased computer software that allows us to track power outages and calculate the reliability of our service. After using the software for three months, we were able to confirm what we were feeling."

"Although reliability has improved, we are not satisfied," says Alvin Woods, Electric Line Supervisor. "Each time an outage occurs, we ask ourselves what we could have done to prevent the outage. If we feel that there was something that could have been done to prevent it, we do it! There are some things that are beyond our control, but we are not satisfied until we investigate the cause of an outage and do our best to keep it from happening again."

At UBT, we understand that reliable electric service is an essential factor in the economic growth and development of Macon County. We pledge to continue to make improvements to supply our customers with the most reliable electric service possible.

Energy Conservation Tips

- An ENERGY STAR qualified home is up to 30% more efficient than a typical home.
- The average American spends about \$1400 on energy costs every year. By switching to ENERGY STAR qualified appliances, you can lower your annual energy bill by up to 30%.
- ENERGY STAR qualified compact fluorescent lights (CFLs) can save up to 75% on energy costs compared to standard incandescent bulbs.
- You can save as much as 10% a year on your heating and cooling bills by simply turning your thermostat back by 10 to 15% for 8 hours and/or install an automatic programmable thermostat.
- Install heat traps on the hot and cold pipes at the water heater to prevent heat loss. Some new water heaters have built-in heat traps.
- Keep windows on the south side of your home clear to let in the winter sun. This will reduce your heating costs.
- Look for the Energy Star logo when purchasing new appliances.

For more information, please visit www.energystar.gov



Inside UBT

On Thursday, October 26th, UBT hosted the Macon County Chamber of Commerce Business After-Hours at the Tuskegee Municipal Complex. Here are some photographs from the event:



Water

Water Testing - LT2 Rule & Stage 2

In keeping with EPA (Environmental Protection Agency) water quality monitoring standards, the UBT Water Filtration Plant is now required to test for Cryptosporidium as part of the LT2 Rule (Long Term 2 Enhanced Surface Water Treatment Rule). This rule requires systems that utilize surface water systems (rivers, lakes, etc.) to monitor for additional microbial contaminants that may have the potential to cause a threat

to public health if allowed to go undetected. Cryptosporidium is a waterborne intestinal parasite that causes a disease known as cryptosporidiosis; symptoms include diarrhea, cramps, and also weight loss.

The UBT Water Filtration Plant began testing for crypto in February of this year to meet the monitoring and reporting requirements of the new rule. This particular testing will be conducted for two consecutive

years and all results are sent directly to the EPA's Central Data Exchange.

In addition to LT2, the Stage 2 DBP (Disinfection By-Products Rule) will be starting next year. This rule requires additional testing for trihalomethanes and haloacetic acids (TTHM's and HAA5's). We will provide you with additional updates on Stage 2 testing in the next edition.



Community & Economic Development

Scholarships Available for Local Area High School Students

Annual scholarships are available for high-school students residing in the UBT service area that have demonstrated academic and community excellence. There are two (2) scholarships available to students in this area each year. The first scholarship is available to students pursuing a degree at any 2 or 4-year College in the state of Alabama. The second scholarship is available to students attending

any 2 or 4-year technical college in the state of Alabama.

These scholarships are provided by the Alabama Municipal Electric Authority (AMEA). AMEA is owned and governed by UBT and 10 other municipal utilities. AMEA's principal purpose is to secure reliable and economical electric capacity and energy for its members.

In order to be considered for the scholarships all information must be submitted to the AMEA office no later than February 5, 2007. Applications and additional information are available on the AMEA website. Please visit www.amea.com/Scholarship%20Program.html for additional information.

Contact Us

UBT Board Members

Willie "Bill" Anderson
Board Chairman

Mae Doris Williams
Board Vice-Chairman

Lutalo Aryee
Board Member

Harold Washington
Board Member

Georgette White-Moon
Board Member

UBT Leadership

Mark Ennis
General Manager

Theresa Bogan
Executive Assistant

James Samuel
Director of Customer & Support Services

Alvin Woods
Light and Power

Allen Smith
S. Wastewater Plant

Mark Cooley
N. Wastewater Plant

John Tate
Water Filtration

Alvin Howard
Water & Sewer Maintenance

Bernice Meadows
Customer Service

Suzette Jelinek
Human Resources

Jared Clay
Accounting

Alicia Crenshaw
Marketing & Communications

Questions or Comments?

Contact Alicia Crenshaw

(334) 720-0737

acrenshaw@yourubt.com

www.yourubt.com

Mark Your Calendars

Upcoming Events

Small Business Development Workshops (SBDC) – The Tuskegee-Macon County Community Development Center is hosting workshops for entrepreneurs, small business owners, and those seeking information on how to start a business. Workshops are held every 2nd Saturday of each month from 8 a.m. to 12 p.m. Interested participants should call (334) 725-8496 or visit www.tuskmac.org for more information.

Black History Month – February 2007 - This month commemorates sacrifices and special achievements of African-Americans throughout history.

Martin Luther King Jr. Birthday Observance - January 15, 2007.

Local Meetings

Macon County Commission – Meetings are the 2nd Monday of each month in the Macon County Courthouse.

Franklin Town Council – Meetings are the 1st Monday of each month at 6 p.m. in the Town Hall.

Shorter Town Council – Meetings are the 2nd Thursday of each month at 6 p.m. in the Town Hall.

Tuskegee City Council – Meetings are the 2nd and 4th Tuesday of each month at 6 p.m. in the Tuskegee Municipal Complex.

Utilities Board of Tuskegee – Meetings are the 2nd Wednesday of each month at 5:30 p.m. in the Tuskegee Municipal Complex.

Tuskegee Area Chamber of Commerce – Meetings are the 4th Thursday of each month at 8 a.m. in the Chamber of Commerce Office.

